**GSU Gateway User Stories with their Status**

**Done** **In Progress** **Blocked**

USER STORY 1: ACCOUNT CREATION AND PASSWORD MANAGEMENT

As a user, I want to create an account and change my password anytime, so that I can securely access the system and update my credentials when needed.

USER STORY 2: ADMIN-ONLY ACCOUNT APPROVAL

As an admin, I want to be the only one who can accept user accounts in the system so that I can control who gains access.

USER STORY 3: MAINTENANCE REQUEST FOR JANITORIAL, CARPENTRY, ELECTRICAL, OR AIR CONDITIONING

As a client, end user, or admin, I want to submit a request slip for maintenance services so that I can have janitorial, carpentry, electrical, or air conditioning issues resolved.

USER STORY 4: HEAD & CAMPUS DIRECTOR-ONLY REQUEST APPROVAL

As a head & campus director, I want to be the only one who can approve or disapprove requests from users so that I can control the request processing.

USER STORY 5: OFFICE STAFF CAN VIEW REQUESTS, BUT ONLY THE HEAD CAN APPROVE OR DISAPPROVE

As the head of the office, I want my staff to view user requests, but only I can approve or disapprove them so that I have full control over request decisions.

USER STORY 6: FEEDBACK AFTER THE SERVICE IS A MUST

As a head & staff, I want to be the only one who can approve or disapprove requests from users so that I can control the request processing.s

USER STORY 7: ADDING SERVICES

As a Head , I want to add services to the system and I am the only one who can access it.